



# Resource Directory For People with Visual Impairment

2018 Edition  
Updated by the staff of:  
**ViewFinder**  
Low Vision Resource Center

[www.ViewFinderLowVision.com](http://www.ViewFinderLowVision.com)

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This informational brochure was created by the staff of:

## The ViewFinder Low Vision Resource Centers

### ViewFinder

#### Low Vision Resource Center

1830 S. Alma School Rd. Suite 131  
Mesa, AZ 85210  
480-924-8755

### ViewFinder

#### Low Vision Resource Center

10001 W. Bell Road #115  
Sun City, AZ 85251  
623-583-2800

When ordinary eyeglasses, contact lenses, surgery or intraocular implants cannot provide sharp vision, an individual is said to have low vision. **Macular degeneration, diabetic retinopathy, glaucoma, and retinitis pigmentosa**, along with many other eye diseases, are causes of visual impairment or low vision.

People with low vision still have useful vision and should seek out the care of an eye doctor who specializes in vision rehabilitation. Doctor Lynne Noon of *the ViewFinder Low Vision Resource Centers specializes in Low Vision Rehabilitation Optometry*. She focuses on how patients function visually in day-to-day life. Our doctors help their patients enhance their remaining vision with special low vision eyeglasses and microscopic and telescopic low vision aids. The doctors will also prescribe other optical and non-optical low vision aids as well as appropriate low vision services. They help their patients perform their daily activities despite a visual impairment so that they can enjoy life and remain independent.

Our doctors do not take the place of your current optometrist or ophthalmologist. They will work in conjunction with your eye doctor to maximize your remaining vision. To make an appointment for a low vision evaluation with one of our doctors, please call either *ViewFinder* location. Medicare and most private insurances are accepted for your examination

### Our Low Vision Programs:

- ◆ Visual impairment rehabilitation
- ◆ Macular degeneration rehabilitation
- ◆ Diabetic retinopathy rehabilitation
- ◆ Driving with visual impairment program
- ◆ Stroke and brain injury rehabilitation
- ◆ Nystagmus rehabilitation
- ◆ Job re-entry program
- ◆ Computer modification for people with visual impairment

## **Low Vision Products**

ViewFinder offers a comprehensive selection of custom and pre-made magnification products and helpful daily living aids to assist people with visual impairment. We also serve as a low vision resource center to provide information on other services and agencies available to assist those with visual impairment.

Visit our offices to see our large selection of new and used Personal Electronic Reading Machines (Video Magnifiers), magnifiers, spectacle mounted and hand held telescopes, task lamps, sewing and craft aids, large print games, books, calendars, watches, clocks, calculators and large print kitchen aids. We also have a large selection of talking products.

## **Monthly Lecture**

You can join the *ViewFinder* staff and one of our doctors at either the Mesa or Sun City office for our informative monthly low vision rehabilitation lecture. On the last Thursday of every month, you will learn how to improve your vision so that you can read, enjoy your hobbies and maintain your independence. You will be able to address your specific vision questions. There will be a hands-on demonstration and refreshments will be served. Please call for the time and a reservation, as seating is limited.

**Dr. Lynne Noon can be seen for appointment at the following locations. Medicare and other health insurances are accepted.**

**ViewFinder**  
**Low Vision Resource Center**  
1830 S. Alma School Rd. Suite 131  
Mesa, AZ 85210  
480-924-8755

**ViewFinder**  
**Low Vision Resource Center**  
10001 W. Bell Road, Suite 115  
Sun City, AZ 85351  
623-583-2800

Our doctors also see patients at satellite offices throughout Arizona. Please call 623.583.2800 for more information and to schedule an appointment.

**If you live in Arizona, New Mexico, Hawaii, or Las Vegas, please call for an in-home demonstration of our Electronic Reading Machines (CCTV's, Video Magnifiers). Call ViewFinder for product information and product brochures. Our toll-free number is 866.924.8755.**

**[www.ViewFinderLowVision.com](http://www.ViewFinderLowVision.com)**

### **Arizona Center for Disability Law**

The Arizona Center for Disability Law is a not for profit public interest law firm, dedicated to protecting the rights of individuals with a wide range of physical, mental, psychiatric, sensory and cognitive disabilities.

[www.azdisabilitylaw.org](http://www.azdisabilitylaw.org)

5025 East Washington Street, Suite 202  
Phoenix, AZ 85034  
602.274.6287  
1.800.927.2260 (Toll Free)

177 North Church Avenue, Suite 800  
Tucson, AZ 85701  
520.327.9547  
1.800.922.1447 (Toll Free)

### **Arizona Council of the Blind**

#### **A statewide affiliate of the American Council of the Blind**

The Arizona Council of the Blind is a nonprofit organization promoting an improved understanding of the capabilities and needs of people who are blind or visually impaired. They work to improve the social, economic, educational, employment, and civic opportunities available to blind and visually impaired people within Arizona.

[www.acb.org/arizona](http://www.acb.org/arizona)

16845 North 29th Avenue, Suite 139  
Phoenix, AZ 85053  
773.572.6313

### **Arizona Office of Americans with Disabilities Act**

[www.azag.gov/civil-rights/americans-disabilities-act](http://www.azag.gov/civil-rights/americans-disabilities-act)

Contact: Leslie Welch  
Operations Division – Human Resources Section  
1275 West Washington  
Phoenix, AZ 85007  
602.542.8056  
602.542.5002 (TTY)

## **Association for Macular Diseases**

This association offers support to individuals with vision loss, their families and friends, and the professional community. Their website is a collaboration between the Association for Macular Diseases and Ophthalmic Edge providing practical tips and encouraging advice for living well with vision loss.

<http://ophthalmicedge.org>

Northwell Health/ Manhattan Eye, Ear & Throat Hospital  
210 East 64th Street  
New York, NY 10065

## **Phoenix Mayor's Commission on Disability Issues (MCDI)**

The MCDI addresses issues affecting people with disabilities in the city of Phoenix. The commission provides input on accessibility to city facilities and properties, and public transportation needs for people with disabilities. It also assists the city in complying with the Americans with Disabilities Act (ADA). The commission meets bimonthly at 4:15 PM on the fourth Wednesday. All meetings are open to the public.

<https://www.phoenix.gov/eod/commissions/disabilityissues>

Fire Administration Building Great Room  
150 South 12th Street  
Phoenix, AZ 85034  
602.262.6011

## **Foundation Fighting Blindness National Headquarters**

The mission of the Foundation Fighting Blindness, Inc. is to drive the research that will provide preventions, treatments and cures for people affected by retinitis pigmentosa (RP), macular degeneration, Usher syndrome, and the entire spectrum of retinal degenerative diseases.

[www.blindness.org](http://www.blindness.org)

Email: [info@fightingblindness.org](mailto:info@fightingblindness.org)

7168 Columbia Gateway Drive, Suite 100  
Columbia, MD 21046  
1.800.683.5555 (Toll Free)  
1.800.683.5551 (TDD)

## **Governor's Council on Blindness & Visual Impairment**

The purpose of the Council to provide a mechanism to ensure that the specialized needs of blind and visually impaired Arizonans are addressed effectively; encourage broad participation by other organizations and individuals interested in blind and visually impaired Arizonans; and develop, periodically review, and recommend goals and objectives to meet the needs of blind and visually impaired Arizonans, based upon identified needs and gaps in existing services.

<https://des.az.gov/governors-council-blindness-and-visual-impairment-gcbvi>

Physical copies of the agendas for all full council and sub-committee public meetings will be posted at the following location:

Capitol Lobby  
1700 West Washington  
Phoenix, AZ 85007

This office is open to the public Monday – Friday from 8:00 am – 5:00 pm. All meeting notices and agendas will be posted at least 24 hours in advance of the meetings.

## **National Federation of the Blind**

The National Federation of the Blind is the largest and most influential membership organization of blind people in the United States. The NFB improves blind people's lives through advocacy, education, research, technology, and programs encouraging independence and self-confidence. It is the leading force in the blindness field today and the voice of the nation's blind.

[www.nfb.org](http://www.nfb.org)

Arizona chapter: [www.az.nfb.org](http://www.az.nfb.org)

1.888.899.6322 (Toll Free)

Phoenix Chapter: 815-501-1153

Tucson Chapter: No phone number listed

## **Educational & Instructional Support Services**

**Arizona State University  
Disability Resources Center**

<https://eoss.asu.edu/drc>

Email: [DRC@asu.edu](mailto:DRC@asu.edu)

480.965.1234

**ASU Tempe Campus:**

Located in: Matthews Center building – 1st Floor  
PO Box 873202  
Arizona State University  
Tempe, AZ 85287

**ASU Downtown Phoenix Campus:**

Located in: Post Office – Suite 201  
Disability Resource Center  
522 N Central Avenue, Suite 201  
Phoenix, AZ 85003

**ASU West Campus:**

Located in: University Center Building – Room 304  
PO Box 37100, MC 1050  
Phoenix, AZ 85069

**ASU Polytechnic Campus:**

Located in: Sutton Hall – Suite 201  
6049 S Backus Mall  
Mesa, AZ 85212

**Arizona Western College****AccessABILITY Resource Services**

[www.azwestern.edu/student-support/accessibility-services](http://www.azwestern.edu/student-support/accessibility-services)

Email: [accessability@azwestern.edu](mailto:accessability@azwestern.edu)

Location: 3C – Top Floor  
928.344.7674

**Chandler-Gilbert Community College****Disability Resources and Services**

[www.cg.maricopa.edu/Students/DisabilityServices/Pages/Home.aspx](http://www.cg.maricopa.edu/Students/DisabilityServices/Pages/Home.aspx)

Location: Pecos Campus – Bradshaw Hall 101  
480.857.5188

**Eastern Arizona College****Disabled Student Services**

[www.eac.edu/Student\\_Services/Counseling/Disabled.shtm](http://www.eac.edu/Student_Services/Counseling/Disabled.shtm)

Email: [counseling@eac.edu](mailto:counseling@eac.edu)

Location: Student Services Building – Next to Admissions  
928.428.8253

**Estrella Mountain Community College****Disability Resources and Services**

[www.estrellamountain.edu/students/disability-resources](http://www.estrellamountain.edu/students/disability-resources)

Email: [drs@estrellamountain.edu](mailto:drs@estrellamountain.edu)

Location: Komatke Hall B – Disability Resource Center  
623.935.8863

**Gateway Community College**

**Disability Resources**

[www.gatewaycc.edu/disability-resources](http://www.gatewaycc.edu/disability-resources)

Email: [disability.services@gatewaycc.edu](mailto:disability.services@gatewaycc.edu)

602.286.8171

**Glendale Community College**

**Disability Services and Resources**

[www.gccaz.edu/disability-services](http://www.gccaz.edu/disability-services)

Email: [drsfrontdesk@gccaz.edu](mailto:drsfrontdesk@gccaz.edu)

Location: Administration (A) Building

623.845.3080

**Grand Canyon University**

**Disability Services**

<https://students.gcu.edu/student-resources/disabilities-office.php>

Email: [disabilityoffice@gcu.edu](mailto:disabilityoffice@gcu.edu)

602.639.6342

**Mesa Community College**

**Disability Resources and Services**

[www.mesacc.edu/disability-services](http://www.mesacc.edu/disability-services)

Southern and Dobson Campus

Location: Building 37N

480.461.7447

Red Mountain Campus

Location: RDM-M

480.654.7771

**Mohave Community College**

**Disability Services**

[www.mohave.edu/resources/disabilityservices/](http://www.mohave.edu/resources/disabilityservices/)

928.704.9480

**Northern Arizona University**

**Disability Resources**

[www.nau.edu/Disability-Resources/](http://www.nau.edu/Disability-Resources/)

Email: [DR@nau.edu](mailto:DR@nau.edu)



Location: Health and Learning Center, across from the Natatorium  
928.523.8773

**Northland Pioneer College  
Disability Resource and Access**

[www.npc.edu/dra](http://www.npc.edu/dra)

Email: [sandy.manor@npc.edu](mailto:sandy.manor@npc.edu)

Location: Show Low – White Mountain Campus – Learning Center Room 128  
1.800.266.7845, ext. 6178

**Paradise Valley Community College  
Disability Resources and Services**

[www.paradisevalley.edu/students/disability-resources](http://www.paradisevalley.edu/students/disability-resources)

Location: Orion Hall  
602.787.7171

**Phoenix College  
Disability Resources and Services**

[www.phoenixcollege.edu/students/disability-resources](http://www.phoenixcollege.edu/students/disability-resources)

Email: [gene.heppard@phoenixcollege.edu](mailto:gene.heppard@phoenixcollege.edu)

Location: Hannelly Center HC-120  
602.285.7477  
623.208.4063 (Video phone)

**Pima Community College  
Access and Disability Resources**

[www.pima.edu/current-students/disabled-student-resources/index.html](http://www.pima.edu/current-students/disabled-student-resources/index.html)

Email: [ADRhelp@pima.edu](mailto:ADRhelp@pima.edu)

Desert Vista Campus: 520.206.5151  
Downtown Campus: 520.206.7286  
East Campus: 520.206.7699  
Northwest Campus: 520.206.2209  
West Campus: 520.206.6688

**Rio Salado College  
Disability Resources and Services**

[www.riosalado.edu/disability\\_services/Pages/default.aspx](http://www.riosalado.edu/disability_services/Pages/default.aspx)

Email: [disability.services@riosalado.edu](mailto:disability.services@riosalado.edu)

Location: Rio Tower, 2nd Floor  
480.517.8562

**Scottsdale Community College  
Disability Services**

[www.scottsdalecc.edu/student-life/disability-services](http://www.scottsdalecc.edu/student-life/disability-services)  
Email: [disabilityservices@scottsdalecc.edu](mailto:disabilityservices@scottsdalecc.edu)

Location: Student Center SC-125  
480.423.6517

**South Mountain Community College  
Disability Resources and Services**

[www.southmountaincc.edu/disability-resources/](http://www.southmountaincc.edu/disability-resources/)

Location: Student Services – SS129  
602.243.8395

**University of Arizona  
Disability Resource Center**  
<http://drc.arizona.edu/students>

520.621.3268

**University of Phoenix  
Disability Services**

[www.phoenix.edu/students/disability-services.html](http://www.phoenix.edu/students/disability-services.html)  
Email: [DisabilityADAQuestions@Phoenix.edu](mailto:DisabilityADAQuestions@Phoenix.edu)

480.557.1157 – Request to speak with the Disability Services Office

## Employment Services

**American Council of the Blind Job Connection**

The American Council of the Blind strives to increase the independence, security, equality of opportunity, and quality of life, for all blind and visually-impaired people. Nationwide job announcements are listed under a variety of categories. When available, a link is provided which will take you directly to an employer's website.

[www.acb.org/jobs](http://www.acb.org/jobs)  
Email: [info@acb.org](mailto:info@acb.org)

1.800.424.8666

### **American Foundation for the Blind - CareerConnect**

CareerConnect is an employment information resource for job seekers who are blind or visually impaired.

[www.afb.org/careerconnect](http://www.afb.org/careerconnect)

1.800.232.5463

### **Arizona Human Resources**

[www.hr.az.gov](http://www.hr.az.gov)

### **DES Rehabilitation Services Administration**

Arizona Rehabilitation Services Administration (RSA) oversees several programs which are designed to assist eligible individuals who have disabilities to achieve employment outcomes and enhanced independence by offering comprehensive services and supports.

<https://des.az.gov/services/employment/arizona-rehabilitation-services>

For general information about RSA programs or to receive assistance completing a referral, contact 1.800.563.1221.

### **Business Enterprise Program (BEP)**

This program provides opportunities for individuals in the VR program who are blind and visually impaired to operate merchandising businesses, including vending machines and food service facilities, in public and private buildings under Federal and State agency management.

<https://des.az.gov/services/employment/rehabilitation-services/business-enterprise-program-bep>

If you are interested in becoming a BEP trainee and operator, contact your VR counselor and inquire about the BEP program.

### **Employment Service**

The DES Employment Service website provides resources and contact information for job seekers needing job search assistance, resume and application assistance, career and skill assessments, and recruitment services throughout the state of Arizona.

<https://des.az.gov/services/employment/job-seekers>

### **Vocational Rehabilitation Services (VR)**

Vocational Rehabilitation offers a wide range of services to help individuals prepare for, or maintain, employment. Each person works directly with a vocational

rehabilitation counselor in the development of an individualized written rehabilitation plan.

<https://des.az.gov/services/employment/rehabilitation-services/vocational-rehabilitation-vr>

1.800.563.1221 (Toll Free)

Call to inquire about VR services or to set up an appointment. VR staff will collect personal information from you and complete an RSA Referral form on your behalf.

### **Southern Arizona Association for the Visually Impaired**

SAAVI provides programs and services to children, adults, and seniors with a vision loss helping them become empowered, independent, and successful.

[www.saavi.us](http://www.saavi.us)

3767 East Grant Road

Tucson, AZ 85716

520.795.1331

Email: [reception@saavi.us](mailto:reception@saavi.us)

4222 East Thomas Road, Suite 130

Phoenix, AZ 85018

602.795.0195

Email: [jcoronado@saavi.us](mailto:jcoronado@saavi.us)

## **Financial Assistance**

### **Arizona Loans for Assistive Technology (AZLAT)**

AzLAT is an alternative financing program designed to assist individuals with disabilities in borrowing money at affordable rates for the purchase of assistive technology.

[www.aztap.org/at-funding/azlat](http://www.aztap.org/at-funding/azlat)

Email: [martha.lewis@nau.edu](mailto:martha.lewis@nau.edu)

300 West Clarendon Avenue, Suite 475

Phoenix, AZ 85013

602.776.4670

1.800.477.9921 (Toll Free)

602.725.9536 (TTY)

### **Care Credit**

A healthcare credit card designed for health, beauty, and wellness needs. Your CareCredit credit card can be used at over 175,000 providers nationwide for services including vision care, dentistry, hearing care, and more. Financing options are available that range from 6 to 24 months with no interest on purchases of \$200 or more. (Credit approval and exceptions may apply.)

[www.carecredit.com](http://www.carecredit.com)

1.800.677.0718

### **EyeCare America**

Through the American Academy of Ophthalmology, EyeCare America provides eye care through a pool of nearly 6,000 volunteer ophthalmologists. Eligible seniors 65 and older can receive a medical eye exam at no out-of-pocket cost. Their Glaucoma Program also provides a glaucoma exam at no cost to those who are eligible and uninsured.

<https://www.aao.org/eyecare-america>

Email: [eyecareamerica@aao.org](mailto:eyecareamerica@aao.org)

1.877.887.6327

### **Jewish Free Loan**

Jewish Free Loan is dedicated to helping Jewish Arizonans navigate financial expenses with a variety of interest-free loans. These can be used to pay for medical/dental procedures, educational programs, and many other unforeseen expenses.

<https://jewishfreeloan.org>

Email: [loans@jewishfreeloan.org](mailto:loans@jewishfreeloan.org)

3443 North Central Avenue, Suite 707

Phoenix, AZ 85012

602.230.7983

### **Lions Sight & Hearing Foundation**

The primary goal of the Foundation is to restore vision and/or hearing to improve the quality of life and productivity of those with no other resources. This is done through donations of eyeglasses and hearing aids, vision and hearing screenings, and raising funds for restorative surgery and other needs.

[www.lions-sight-and-hearing-foundation.org](http://www.lions-sight-and-hearing-foundation.org)

Email: [board@ls-hf.org](mailto:board@ls-hf.org)

3427 North 32nd Street

Phoenix, AZ 85018

602.954.1723

## **Lions Vision Center**

The Arizona Lions Vision Center aids students, the elderly, and other members of the community who have no other means of acquiring properly prescribed and fitted eyewear.

[www.arizonalionsvisioncenter.org](http://www.arizonalionsvisioncenter.org)

Email: [Info@ArizonaLionsVisionCenter.org](mailto:Info@ArizonaLionsVisionCenter.org)

3124 East Roosevelt, Building D Suite 2

Phoenix, AZ 85008

602.267.7573

1.877.275.5778 (Toll Free)

## **Independent Living & Rehabilitation Services**

### **Arizona Center for the Blind & Visually Impaired**

ACBVI provides services for people who are blind or visually impaired to enhance their quality of life. Services are available to adults who are visually impaired as well as those who have a degenerative eye condition which may eventually become a visual impairment.

[www.acbvi.org](http://www.acbvi.org)

3100 East Roosevelt Street

Phoenix, AZ 85008

602.273.7411

### **Ability360**

Ability360 advocates personal responsibility as a means to independence. To help consumers achieve self-sufficiency, Ability360 offers comprehensive programs including independent living skills, peer support, advocacy, home modification, ADA training, employment services, and outreach.

[www.ability360.org](http://www.ability360.org)

5052 East Washington Street, Suite 200

Phoenix, AZ 85034

602.256.2245

### **DES Rehabilitation Services Administration**

Arizona Rehabilitation Services Administration (RSA) oversees several programs which are designed to assist eligible individuals who have disabilities to achieve employment outcomes and enhanced independence by offering comprehensive services and supports.

<https://des.az.gov/services/employment/arizona-rehabilitation-services>

For general information about RSA programs or to receive assistance completing a referral, contact 1.800.563.1221

### **DIRECT Center for Independence**

DIRECT is a private, nonprofit organization operated by and for people with disabilities. DIRECT is part of a national network of more than 730 centers for independent living and focuses on advocating for disability rights, empowering individuals, and promoting independent living.

[www.directilc.org](http://www.directilc.org)

Email: [direct@directilc.org](mailto:direct@directilc.org)

1001 North Alvernon Way  
Tucson, AZ 85711  
1.800.342.1853

### **New Horizons Disability Empowerment Center**

New Horizons provides transportation services, support groups, and activities in Northern Arizona to encourage and empower people with disabilities.

[www.nhdec.org](http://www.nhdec.org)

Email: [info@nhdec.org](mailto:info@nhdec.org)

9400 East Valley Road  
Prescott Valley, AZ 86314  
928.772.1266

### **Services Maximizing Independent Living and Empowerment (SMILE)**

SMILE provides home modification, adaptive equipment and assistive technology instruction, and life skill training to those with disabilities in southern Arizona.

[www.smile-az.org](http://www.smile-az.org)

Email: [info@smile-az.org](mailto:info@smile-az.org)

1931 South Arizona Avenue, Suite 4  
Yuma, AZ 85364  
928.329.6681  
1.855.209.8363 (Toll Free)  
928.782.7458 (Voice/ TTY)

### **Southern Arizona Association for the Visually Impaired**

SAAVI provides programs and services to children, adults, and seniors with a vision loss helping them become empowered, independent, and successful.

[www.saavi.us](http://www.saavi.us)

3767 East Grant Road  
Tucson, AZ 85716  
520.795.1331  
Email: [reception@saavi.us](mailto:reception@saavi.us)

4222 East Thomas Road, Suite 130  
Phoenix, AZ 85018  
602.795.0195  
Email: [jcoronado@saavi.us](mailto:jcoronado@saavi.us)

## Library, Radio & Media

### **ACB Radio**

ACB Radio, a project of the American Council of the Blind, streams via the internet, up-to-date and relevant information worldwide for persons who are blind or who have low vision. They provide programming produced by blind programmers, and a platform on which blind musicians and artists express their talents.

[www.acbradio.org](http://www.acbradio.org)

You can also listen to ACB Radio with an ordinary telephone by calling 712.775.4808 if you are away from your computer.

### **American Printing House for the Blind**

The world's largest nonprofit organization creating educational, workplace, and independent living products and services for people who are visually impaired. This includes braille and large print reading materials, games, puzzles, and low vision aids and devices.

[www.aph.org](http://www.aph.org)

Email: [info@aph.org](mailto:info@aph.org)

1839 Frankfort Avenue  
Louisville, Kentucky 40206-0085  
1.800.223.1839

### **Arizona Newslines**

#### **The Braille and Talking Book Library**

AZ Newslines provides telephone access to newspapers for individuals who are unable to read the print version. Newslines delivers today's, yesterday's, and the previous Sunday's issue of selected newspapers via telephone, email, or online 24/7. Users can easily choose which newspaper, section, and article to "read" by keying in their selection. National



newspapers available are The Wall Street Journal, The Los Angeles Times and USA Today.

[www.azlibrary.gov/talkingbooks/az-newsline](http://www.azlibrary.gov/talkingbooks/az-newsline)

Arizona Talking Book Library  
1030 North 32nd Street  
Phoenix, AZ 85008  
602.255.5578  
1.800.255.5578 (Toll Free)

### **Arizona Braille & Talking Book Library**

Braille books, talking books, magazines, and play back equipment are loaned to individuals who cannot hold, handle or read conventional printed matter due to a visual or physical limitation. There is no charge for the books, equipment, supplies or mailings. This service is provided by the federal government through the Library of Congress in conjunction with the Arizona State Library.

[www.azlibrary.gov/talkingbooks](http://www.azlibrary.gov/talkingbooks)

1030 North 32nd Street  
Phoenix, AZ 85008  
602.255.5578  
1.800.255.5578 (Toll Free)

### **Audio Bibles for the Blind**

Audio Bibles for the Blind makes the bible accessible for those who are blind, visually impaired, or print-handicapped. They are available in different options, formats, versions, and titles to choose from. Some options are free with proof of disability which other items are at a subsidized cost.

[www.audiobiblesfortheblind.org](http://www.audiobiblesfortheblind.org)

Email: [bibles@auroraminstries.org](mailto:bibles@auroraminstries.org)

941.748.3031

### **Blindskills**

Blindskills publishes *Dialogue*, a quarterly magazine written specifically for persons who are blind or are experiencing vision loss. Each issue contains ideas and solutions intended to enhance the readers' quality of life. Dialogue is published in braille, large print, digital cartridge, digital download, or email subscription

[www.blindskills.com](http://www.blindskills.com)

Email: [info@blindskills.com](mailto:info@blindskills.com)

P.O. Box 5181  
Salem, OR 97304  
1.800.860.4224

## **Braille Plus**

Braille Plus provides braille services on any type of printed matter for vocational or personal use.

[www.brailleplus.com](http://www.brailleplus.com)

Email: [info@brailleplus.com](mailto:info@brailleplus.com)

PO Box 1104

Gilbert, AZ 85299

480.782.0223

## **Choice Magazine Listening**

Choice Magazine Listening is a nonprofit organization that provides audio recordings of memorable articles, stories, interviews, essays, and poems from outstanding current magazines, completely free to blind, visually impaired, physically disabled, or dyslexic adults.

[www.choicemagazinelistening.org](http://www.choicemagazinelistening.org)

85 Chanel Drive

Port Washington, NY 11050

516.883.8280

1.888.724.6423 (Toll Free)

## **Christian Record Services for the Blind**

Christian Record Services provides free Christian publications and programs for people with visual impairments nationwide.

[www.christianrecord.org](http://www.christianrecord.org)

402.488.0981

## **Descriptive Audio Services**

The Descriptive Audio Service is a free national service that makes television more accessible to visually impaired audiences. The service is carried by a number of public television stations across the country. Descriptive audio provides viewers with descriptions of settings and facial expressions voiced during pauses in dialogue. It is accessed through the Secondary Audio Program (SAP) setting on your television. Contact your cable or satellite provider so find out what shows are offered with descriptive video in your city.

Many streaming websites like Netflix, iTunes, and Amazon now offer descriptive audio on many of their programs.

## **Guideposts**

Guideposts is a monthly, inspirational, interfaith, non-profit, publication written by people from all walks of life. Its articles present tested methods for developing courage, strength and positive attitudes through faith in God. Available in large print, braille, and on tablet devices.

[www.guideposts.com](http://www.guideposts.com)

Email: [GPSprod@cdsfulfillment.com](mailto:GPSprod@cdsfulfillment.com)

1.800.932.2145

### **Jewish Heritage for the Blind**

The Jewish Heritage transcribes, prints, and distributes Jewish texts in braille and large print.

[www.jewishheritage.org](http://www.jewishheritage.org)

Email: [services@jewishheritage.org](mailto:services@jewishheritage.org)

1.800.995.1888

### **National Library Service for the Blind & Physically Handicapped**

National Library Service (NLS) is a free braille and talking book library service for people with temporary or permanent low vision, blindness, or a physical disability that prevents them from reading or holding the printed page. Through a national network of cooperating libraries, NLS circulates books and magazines in braille or audio formats, delivered by postage-free mail or download.

[www.loc.gov/nls](http://www.loc.gov/nls)

Email: [nls@loc.gov](mailto:nls@loc.gov)

1291 Taylor Street, NW

Washington, DC 20542

1.888.657.7323

202.707.0744 (TDD)

### **Phoenix Public Library**

#### **Accessibility Center**

#### **Burton Barr Central Library**

Large print, braille, and talking books as well as books about disabilities are available.

Assistive technology programs and equipment are also available for use on a first come, first served basis.

[www.phxlib.org](http://www.phxlib.org)

1221 North Central Avenue

Phoenix, AZ 85004

602.262.4636

602.254.8205 (TTY)

### **Recorded Recreational Reading for the Blind**

Individuals in the Northwest Valley who are unable to read newspapers, books, or magazines because of visual impairment or a disability can have access to digital

recordings each week to keep in touch with events and news. Equipment is loaned all material is recorded by volunteers.

[www.readingfortheblind.org](http://www.readingfortheblind.org)

9447 North 99th Avenue  
Peoria, AZ 85345  
623.933.0985

### **Sun Sounds Radio**

Sun Sounds of Arizona provides audio access to information to people who cannot read print because they have a disability. Local and national newspapers and publications are read aloud through various devices for those who are eligible.

[www.sunsounds.org](http://www.sunsounds.org)

Email: [info@sunsounds.org](mailto:info@sunsounds.org)

2323 West 14th Street  
Tempe, AZ 85281  
480.774.8300  
520.296.2400 (Tucson)  
928.779.1775 (Flagstaff)

### **Thorndike Press**

The world's largest collection of titles offered in large print. Don't miss out on the latest bestsellers and bestselling authors.

[www.gale.com/thorndike](http://www.gale.com/thorndike)

1.800.223.1244 ext. 4

## **Miscellaneous Services**

### **IRS Tax Information**

Those who are legally blind are eligible for certain tax deductions. The law allows you to deduct what you spend to prevent, diagnose, or treat illness, as well as any costs related to your blindness or visual impairment. This may include expenses on transportation to and from a doctor's office, eyeglasses and low vision aids and devices.

### **Social Security Administration**

1.800.772.1213 (Disability information and appointments)

1.800.325.0778 (TTY)

[www.ssa.gov/disability](http://www.ssa.gov/disability)

## **U.S. Postal Service**

The postal service provides free postage for applicable articles mailed for use by the legally blind. Contact your local post office for more information.

## **Recreation & Arts**

### **Arizona Game and Fish Department**

People who are legally blind or blind may fish without a license and are entitled to the same privileges as the holder of a valid license.

[www.azgfd.gov](http://www.azgfd.gov)

5000 West Carefree Highway  
Phoenix, AZ 85086  
602.942.3000

### **Dancing Dots/Lime Lighter**

#### **Music Technology for the Visually Impaired**

Offers technology, educational resources, and training to assist blind and low vision individuals to read, write, and record music.

[www.dancingdots.com](http://www.dancingdots.com)

Email: [info@dancingdots.com](mailto:info@dancingdots.com)

1754 Quarry Lane, Suite DD  
Phoenixville, PA 19460  
610.783.6692

### **Lions Camp Tatiyee**

The Mission of Lions Camp Tatiyee is to provide a camping experience for special needs individuals, among their peers, that encourages independence and self-confidence.

[www.arizonalionscamp.com](http://www.arizonalionscamp.com)

Email: [director@arizonalionscamp.org](mailto:director@arizonalionscamp.org)

Contact: Pam Swanson, Executive Director  
5283 West White Mountain Blvd  
Lakeside, AZ 85929  
480.380.4254

### **Music for the Blind**

Music for the Blind offers quality music instruction in an all-audio format. You will find courses and lessons for over a dozen different instruments taught completely by ear.

[www.musicfortheblind.com](http://www.musicfortheblind.com)

Email: [bill@musicvi.com](mailto:bill@musicvi.com)

1.888.778.1828

## **United States Association of Blind Athletes**

The USABA is a member of the U.S. Olympic Committee which provides athletic opportunities in various sports to those with a visual impairment. USABA programs serve athletes of all ages and abilities from local grassroots programs to the elite Paralympic level.

[www.usaba.org](http://www.usaba.org)

1 Olympic Plaza  
Colorado Springs, Co 80909  
719.866.3224

## **Services for Children**

### **Arizona State Schools for the Deaf and the Blind (ASDB)**

ASDB serves children who are blind, visually impaired, deaf, hard of hearing, or deafblind from birth through grade 12. ASDB operates two schools for the deaf, one school for the blind, a statewide birth-to-three early childhood and family education program and five regional cooperatives which provide services to students attending a local school. ASDB is dedicated to empowering diverse, young children and students with the educational opportunities necessary to succeed in college, career, and life.

[www.asdb.az.gov](http://www.asdb.az.gov)

Phoenix Campus  
7654 North 19th Avenue  
Phoenix, AZ 85021  
602.771.5300

Tucson Campus  
PO Box 85000  
Tucson, AZ 85754  
520.770.3863

### **Regional Cooperative Programs**

- North Central Regional Cooperative
  - 1000 East Butler Avenue, Suite 115  
Flagstaff, AZ 86001  
928.774.0655
- Southwest Regional Cooperative
  - 2450 South 4th Avenue, Suite 600  
Yuma, AZ 85364  
928.317.0429

## **Foundation for Blind Children**

The Foundation for Blind Children serves the blind and visually impaired of all ages, from birth to the elderly. With three Valley locations, they provide education, tools, and services that enable all persons with vision loss to achieve greater independence.

[www.seeitourway.org](http://www.seeitourway.org)

Email: [info@seeitourway.org](mailto:info@seeitourway.org)

1234 East Northern Avenue  
Phoenix, AZ 85020  
1.800.322.4870 (Toll Free)  
602.331.1470

## **Support Groups & Social Centers**

### **Arizona Center for the Blind & Visually Impaired**

ACBVI provides services and support for people who are blind or visually impaired to enhance their quality of life. Services are available to adults who are visually impaired as well as those who have a degenerative eye condition which may eventually become a visual impairment.

[www.acbvi.org](http://www.acbvi.org)

3100 East Roosevelt Street  
Phoenix, AZ 85008  
602.273.7411

### **Granite Reef Senior Center Low Vision Support Group**

[www.scottsdaleaz.gov/seniors/social-services](http://www.scottsdaleaz.gov/seniors/social-services)

1700 North Granite Reef Road  
Scottsdale, AZ 85257  
480.312.1700

### **Lightbeams Low Vision Support Group**

#### **Faith Presbyterian Church**

Lightbeams is a group for those with vision impairment or those who want more information about living with vision impairment. They meet on the second Monday of every month in the Iona Room.

[www.scfaith.org/care-ministry](http://www.scfaith.org/care-ministry)

Faith Presbyterian Church  
16000 North Del Webb Blvd.  
Sun City, AZ 85351  
623.974.3611

### **National Federation of the Blind**

The National Federation of the Blind is the largest and most influential membership organization of blind people in the United States. The NFB improves blind people's lives through advocacy, education, research, technology, and programs encouraging independence and self-confidence. It is the leading force in the blindness field today and the voice of the nation's blind.

[www.nfb.org](http://www.nfb.org)

Arizona chapter: [www.az.nfb.org](http://www.az.nfb.org)

1.888.899.6322 (Toll Free)

Phoenix Chapter: 815-501-1153

Tucson Chapter: No phone number listed

### **Sierra Vista Low Vision Support Group Oscar Yrun Community Center**

3020 East Tacoma Street

Sierra Vista, AZ 85635

Contact Bill Hall: 520.458.6441

### **Tucson Society of the Blind**

[www.tucsonsoftheblind.org](http://www.tucsonsoftheblind.org)

Christ Presbyterian Church

6565 East Broadway Blvd

Tucson, AZ 85710

520.326.3757

## **Technology Assessment, Training & Equipment**

### **Arizona Center for the Blind & Visually Impaired**

ACBVI provides services for people who are blind or visually impaired to enhance their quality of life. Services are available to adults who are visually impaired as well as those who have a degenerative eye condition which may eventually become a visual impairment.

[www.acbvi.org](http://www.acbvi.org)



3100 East Roosevelt Street  
Phoenix, AZ 85008  
602.273.7411

### **Arizona Technology Access Program – AzTAP**

AzTAP assists people with disabilities of all types and ages as well as family members, service providers, employers, and the general public to become better educated about the value and use of assistive technology. They offer demonstrations of assistive technology devices, lend out devices for short term use, and provide affordable financial loans to help people buy the technology they need.

Northern Arizona University  
300 West Clarendon Avenue, Suite 475  
Phoenix, AZ 85013  
602.728.9534  
602.728.9536 (TTY)  
[www.aztap.org](http://www.aztap.org)

### **ViewFinder Low Vision Resource Center**

[www.viewfinderlowvision.com](http://www.viewfinderlowvision.com)  
Email: [info@viewfinderlowvision.com](mailto:info@viewfinderlowvision.com)

1830 South Alma School Road, Suite 131  
Mesa, Arizona 85210  
480.924.8755

10001 West Bell Road, Suite 115  
Sun City, Arizona 85351  
623.583.2800

## **Transportation & Volunteer Support Services**

### **About Care**

About Care is a non-profit organization delivering caring and compassionate support services using trained volunteers for the elderly and physically-challenged homebound residents of Chandler, Gilbert, and Queen Creek. Services include transportation, shopping and errands, computer assistance, friendly visits, and minor home repairs.

[www.aboutcare.org](http://www.aboutcare.org)  
Email: [information@aboutcare.org](mailto:information@aboutcare.org)

600 West Ray Road  
Chandler, AZ 85225  
480.802.2331

### **Arizona Department of Transportation – Handicapped Parking Permits**

Visual impairment in and of itself does not qualify a person for a handicapped plate or placard. Applicant must also have another eligible medical condition to qualify. Contact the ADOT Medical Review Board for questions.

[www.azdot.gov/motor-vehicles/driver-services/MedicalReview](http://www.azdot.gov/motor-vehicles/driver-services/MedicalReview)

602.255.0072 (Phoenix)  
520.629.9808 (Tucson)  
1.800.251.5866 (Toll-Free, anywhere else in Arizona)

### **Benevilla**

Operating in the Sun City and West Valley, Benevilla provides extensive support services for older adults, adults with disabilities, children, and the families who care for them. Services include home delivered meals, transportation, grocery shopping, friendly visitors minor home repairs.

[www.benevilla.org](http://www.benevilla.org)

16752 North Greasewood Street  
Surprise, AZ 85378  
623.584.4999

### **Dial-A-Ride**

Dial-a-Ride complements the existing Valley Metro transit system by providing transportation to people who are unable to utilize local bus service due to a disability. Dial-a-Ride services are operated throughout the region and offer either curb-to-curb or door-to-door shared-ride public transportation. Different services are offered depending on the city or town in which you live.

[www.valleymetro.org/dial-ride](http://www.valleymetro.org/dial-ride)

[www.valleymetro.org/ada-paratransit-eligibility](http://www.valleymetro.org/ada-paratransit-eligibility)

602.716.2100

### **Duet: Partners in Health & Aging**

Duet helps older adults and their families cope with challenges related to aging. Services include getting groceries and rides to the doctor to health promotion activities and support groups.

[www.duetaz.org](http://www.duetaz.org)

Email: [info@duetaz.org](mailto:info@duetaz.org)

10000 North 31st Avenue, Suite D200  
Phoenix, AZ 85051  
602.274.5022

### **Friends In Deed**

Friends In Deed is a member driven, non-profit organization providing durable medical equipment for loan, transportation, blood pressure clinics, social and educational programs, and meeting space at no charge.

[www.fid-gv.org](http://www.fid-gv.org)

301 West Camino Casa Verde  
Green Valley, AZ 85614  
520.625.1150

### **GoGoGrandparent**

GoGoGrandparent is a transportation service that works with transportation services like Lyft to ensure that you can get affordable rides within minutes, even if you don't have access to a smartphone or apps. Rather than using an app, riders call a number which connects them to the service. GoGoGrandparent contacts Lyft on your behalf and schedules a ride. GoGoGrandparent can check with drivers to insure they're comfortable meeting the needs of older adults. Operators are available 24/7 and you can schedule custom pickups or automatic rides for fixed medical appointments.

<http://gogograndparent.com>

1.855.464.6872

### **Lyft**

Ride-sharing apps like Lyft help increase the mobility and independence of transportation for riders with disabilities. The Lyft app allows passengers with accessibility needs to enable Access Mode. In certain markets, when Access mode is enabled, passengers may request a vehicle that is specially outfitted to accommodate wheelchairs. In markets where those vehicles are not available, information regarding local services will be sent directly to the passenger via text message. Drivers also comply with ADA rules and do not discriminate those with service animals.

[www.lyft.com](http://www.lyft.com)

For riders who do not have a smartphone but still want to use an app like Lyft, see our information regarding GoGoGrandparent.

### **Mountain Lift**

Mountain Lift is a shared ride program for those people with disabilities who do not have the functional ability to ride fixed-route buses, either permanently or under certain conditions. This service aims to promote independence, integration, and self-sufficiency. It is part of Northern Arizona's Mountain Line and is in cooperation with the ADA.

[www.mountainline.az.gov](http://www.mountainline.az.gov)

Email: [transportation@naipta.az.gov](mailto:transportation@naipta.az.gov)

### **NAIPTA**

3773 North Kaspar Drive

Flagstaff, AZ 86004

928.779.6624

### **Neighbors Who Care**

Neighbors Who Care employs community volunteers to provide quality non-medical assistive services to clients via a “neighbor helping neighbor” approach in the communities of South Chandler and Sun Lakes. Services include assistance with business affairs such as organizing and paying bills and opening and sorting mail, dinner delivery services, minor repairs, friendly visits, and transportation.

[www.neighborswhocare.com](http://www.neighborswhocare.com)

Email: [info@neighborswhocare.com](mailto:info@neighborswhocare.com)

10450 East Riggs Road, Suite 113

Sun Lakes, AZ 85248

480.895.7133

### **New Horizons Disability Empowerment Center**

New Horizons provides transportation services, support groups, and activities in Northern Arizona to encourage and empower people with disabilities.

[www.nhdec.org](http://www.nhdec.org)

Email: [info@nhdec.org](mailto:info@nhdec.org)

9400 East Valley Road

Prescott Valley, AZ 86314

928.772.1266

### **Rides in Sight**

Rides In Sight provides information about senior transportation options in local communities throughout the United States. The Rides In Sight website also contains valuable information about transportation, health, and age-related support services.

[www.ridesinsight.org](http://www.ridesinsight.org)

1.855.607.4337

### **Scottsdale Cab Connection**

Cab Connection is a Scottsdale-funded program offering more flexibility and greater independence for many individuals. The program sends a number of vouchers per month to each participant. The vouchers are subsidized by the city of Scottsdale and pay for 80% of the trip cost.

[www.scottsdaleaz.gov/transportation/transit](http://www.scottsdaleaz.gov/transportation/transit)  
Email: [CabConnectionInfo@scottsdaleaz.gov](mailto:CabConnectionInfo@scottsdaleaz.gov)

480.312.8747

### **Sun Cities Area Transit – SCAT**

SCAT offers two transportation services in the West Valley. They provide a Dial-A-Ride services operating within Sun City, Sun City West, and Youngtown with service to businesses in the connecting corridor along Bell Road and a Late Night Service with return transportation from Boswell Hospital and Del E Webb Memorial Hospital.

[scatdialaride.tripod.com](http://scatdialaride.tripod.com)

Email: [info@goscat.org](mailto:info@goscat.org)

623.977.8363

### **Sun Van**

Sun Van provides transportation service to those individuals unable to use Sun Tran's fixed route service due to their disability. Sun Van is available to individuals with disabilities with a current ADA Eligibility letter issued by the City of Tucson.

[www.sunvan.com](http://www.sunvan.com)

3401 East Ajo Way  
Tucson, AZ 85713  
520.798.1000  
520.884.5100 (TDD)

### **Uber**

Ride-sharing apps like Uber help increase the mobility and independence of transportation for riders with disabilities. Cashless payments, on-demand transportation, real-time GPS, and equal access make requesting a ride quick and easy. Drivers are obligated to accept riders with service animals and you can request an uberWAV for riders with motorized wheelchairs

With VoiceOver iOS, Android TalkBack, and wireless braille display compatibility, the Uber app makes it easier for riders who are blind to get from A to B. See their website or the app for details.

<https://accessibility.uber.com>

For riders who do not have a smartphone but still want to use an app like Uber, see our information regarding GoGoGrandparent.

### **Valley Metro Public Transportation**

Reduced fares on local routes (excluding Express and RAPID) and light rail are available to youth age 6 through 18, seniors age 65 or older, people with disabilities or Medicare cardholders. Must have valid proof of eligibility to use reduced fares.

[www.valleymetro.org](http://www.valleymetro.org)

Email: [csr@valleymetro.org](mailto:csr@valleymetro.org)

602.253.5000

602.251.2039 (TTY)

### **Verde Valley Caregivers**

All of Verde Valley Caregivers services to its clients are provided at no cost to them by dedicated volunteers throughout the Verde Valley. Over 300 volunteers provide assistive services that include transportation, business assistance, and handy person help.

Volunteers also provide respite assistance to in-home caregivers and patient scribe assistance during medical appointments.

[www.vvcaregivers.org](http://www.vvcaregivers.org)

299 Van Deren Road, Suite 2

Sedona, AZ 86336

928.204.1238

### **Yuma County Transportation Authority (YCAT)**

YCAT offers transit options servicing southwestern Yuma County including, but not limited to, the cities of Yuma, San Luis, Somerton, and the Cocopah Indian Reservation. Services include fixed bus routes, vanpool, and ADA Paratransit.

[www.yciptata.org](http://www.yciptata.org)

2715 East 14th Street

Yuma, AZ 85365

928.783.2235

711 (TDD/TTY through the Arizona Relay Service)

## **Utilities Assistance**

### **AT&T Accessibility**

AT&T provides many accessibility resources including TTY-compatible phones, wireless accessibility plans, text to speech apps, Directory Assistance exemption, and many more.

[www.att.com/features/accessibility.html](http://www.att.com/features/accessibility.html)

1.866.241.6568  
1.800.241.6567 (TTY)

### **Cox Accessibility**

Cox provides access to many features for the visually impaired including the new Contour TV with voice command and voice guidance, video descriptions, large button remotes, braille and large print billing statements, and Telephone Relay Service.

[www.cox.com/aboutus/accessibility.html](http://www.cox.com/aboutus/accessibility.html)

1.888.266.1304

### **Department of Economic Security (DES) Energy Assistance**

Local providers offer several programs to assist with energy assistance. DES contracts with local community action programs for the Low Income Home Energy Assistance Program (LIHEAP). It is a federally-funded program that helps low-income households pay their heating/cooling bills, minimize crises, and make energy costs for affordable. Higher priority is granted if someone in your home is a senior citizen, a person with disabilities, or a young child under six years old.

[www.hsd.maricopa.gov/1230/Apply-For](http://www.hsd.maricopa.gov/1230/Apply-For)

602.506.5911

For information in counties other than Maricopa County, visit  
<https://des.az.gov/services/aging-and-adult/community-services/community-service-contractors>

### **Century Link**

Programs for Customers with Disabilities

CenturyLink customers who are blind, vision or mobility impaired, and who cannot use a directory may qualify for exemption from Directory Assistance charges. They also provide bills in braille, large print, and e-mail compatible with screen readers.

[www.centurylink.com](http://www.centurylink.com)

PO Box 2670  
Omaha, NE 68103  
1.800.244.1111 (Voice and TTY)

### **Blinded Veterans Association**

All BVA programs and services are available to any blinded veteran in need, regardless of how or when they lost their sight. Field Service Officers help blinded veterans navigate the VA claims system. BVA strives to raise awareness of blindness issues and advocates for VA policy change and services for blinded veterans.

[www.bva.org](http://www.bva.org)

Email: [bva@bva.org](mailto:bva@bva.org) or [fieldservice@bva.org](mailto:fieldservice@bva.org) to speak to a Field Service Officer

1.800.669.7079 (Toll Free)

1.844.250.5180 (Field Service Hotline)

### **Department of Veterans Affairs**

#### **Blind Rehabilitation Outpatient Services**

The VA Blind Rehabilitation Service model of care encompasses an array of rehabilitative services, extending from the patient's home to the local VA care facility, and to regional low vision clinics and inpatient training programs helping with orientation and mobility, daily living activities, and computer access training.

[www.rehab.va.gov/PROSTHETICS/blindrehab/index.asp](http://www.rehab.va.gov/PROSTHETICS/blindrehab/index.asp)

Carl T Hayden VA Medical Center  
650 East Indian School  
Phoenix, AZ 85012

Contact: Thomas Hicks  
602.277.5551 ext. 7236